

Frequently Asked Questions (FAQs)

Q-1: I am not able to login the Abhiyaan portal ?

Ans: Go to portal <http://grka.nic.in> >> Reports >> Scheme In-charge/Nodal Officer List. Click on number against your 'User Type' and check the mobile number registered for you on GKRA.in. Also check the SMS received from NIC on this mobile no. for your password. Now login to the system using this registered mobile no. and password sent to you on your registered mobile.

Q-2: I am getting a 'System Time-out Error' when entering my feedback as a Central Nodal Officer (CNO) ?

Ans: While entering data in Feedback Report by CNO, keep saving your data to avoid session timeout. If you still get the 'session time-out' error, In such a situation, please login again through your user credential. Then again click "Add Feedback'. The system will automatically show you the feedback form upto the last 'Save as Draft' status.

Q-3: CNO wants to enter new feedback, but system is showing old feedback ?

Ans: If system is showing you the already entered feedback, it means that you have entered the feedback but saved it as 'Draft' and did not 'Final Submit' the feedback. Hence first please submit that previous report. After that, system will you to enter new feedback form.

Q-4: From where can a CNO see the feedback reports that he/she has submitted ?

Ans: After login, CNOs can see the feedback reports that he has submitted previously by clicking on '[View Self Feedback](#)'. All stakeholders except Scheme Data Uploader, can view all feedbacks received from CNOs of their jurisdiction by clicking on '[View Feedback Report](#)'
